

## **No Charge for Broken Appointment in a Pediatric Dental Office**

Dear Parents,

Please make every effort to keep your child's appointments at the time scheduled. Kept appointments help us serve you better.

Each time a patient is scheduled for a procedure, whether for a recare examination, sealants, extensive restorative treatment, or orthodontic care, specific instruments are prepared, assistants are assigned, and time is set aside. In order to provide the best treatment for your child in a timely way, it is imperative that we provide the proper number of supporting staff and schedule adequate treatment time.

Currently, we do not charge for broken appointments, as many practices do; nor do we want to use that protocol. However, you are missed when an appointment is broken or cancelled at the last minute. Please notify us as soon as possible if you cannot keep an appointment so that time may be given to another patient. Thank you.

Sincerely,