Decisions and Concerns for the Senior Dentist to Answer Prior to Taking an Associate

- 1. Do you need an associate? -- can you instead change to block scheduling, add a hygiene assistant or a second hygienist and thus delay hiring another Dr.?
- 2. Will the personalities and individual styles of senior Dr. and associate complement one another or clash?
- 3. Are treatment philosophies and modalities compatible?
- 4. Will a buy-in be offered?
- 5. Preferred length of associateship before a buy in or buy out begins?
- 6. Who will write the associateship contract?
- 7. An associateship contract must include these provisions as associateship begins and as part of termination conditions should termination occur:
 - a. Who owns the patient records?
 - b. How long will associate's patient records be maintained should they depart?
 - c. How can patient records be accessed?
 - d. Can patient records be duplicated?
 - e. Patients cannot be solicited for future treatment by the departing associate.
 - f. How will completion of active cases be handled?
 - g. The contract must stipulate that associateship does not constitute any ownership.
 - h. Staff of senior Dr. cannot be recruited.
 - i. The contract must include a restrictive covenant specifying distance and time lapsed after departure of associate before they can practice in the area.
- 8. Structure of association
 - a. Employee
 - b. Independent Contractor
 - c. Solo group
- 9. Compensation of associate
 - a. Straight Salary on production or collection? (Collection recommended)
 - b. Increase in associate's compensation once a production/collection threshold is met?
 - c. Are expenses (lab, etc.) paid by associate deducted prior to or after calculation of percentage of compensation?
 - d. Schedule of compensation payment
 - e. Is a compensation review to be done? When?
 - f. Benefits
 - i. Vacation
 - ii. Holidays
 - iii. Continuing education
 - iv. Professional dues
 - v. Insurance responsibility for:
 - malpractice
 - health
 - other
- 10. Workdays and hours (total workdays per year)?
- 11. Office policies and procedures; dress code; etc.?
- 12. Buy-in options?
- 13. Method and timing of evaluation if and when buy-in begins?
- 14. Will there be any adjustment of appraised value?

- 15. Assignment of new patients? of shared patients?
- 16. Ownership of records?
- 17. Management tasks for associate?
- 18. Staff number, selection, training, supervision?
- 19. Fee schedule adherence to financial agreements and collection procedures?
- 20. Emergency coverage and policies?
- 21. Ownership and/or purchase of supplies and instruments?
- 22. Lab fees and procedures?
- 23. Equipment needs, use, responsibilities?
- 24. Financial arrangements if buy-in or buy-out occurs?

Very Important:

- 1. Is patient load sufficient for another Dr.?
 - a. Recare rate -- at least 75% to 80% effective
 - b. of hygiene fees -- associate gets percentage of exam only or exam and x-rays; not prophy and fluoride.
 - c. Show rate -- at least 80-85% in pedo; 85-95% in general, ortho and other specialties
 - d. Case acceptance rate -- at least 85-90%
 - e. Number of active patients (over 2,000 may need associate in general practice; over 4,000 in pedo; over 250 active cases in ortho)
 - f. Booked ahead? (giving each patient the next appointment, not a series of appointments) If more than 4-6 weeks, consider an associate.
- 2. Can management systems handle an associate? Consider:
 - a. Staff—additional needs? Additional training?
 - b. Accounting method for associate's production/collections
 - c. Billing and accounting systems
 - d. Insurance processing and follow-up
 - e. Appointment scheduling
 - f. Recare system
 - g. Supply/inventory system
 - h. Sterilization/OSHA/HIPAA procedures
 - i. Telephone system capacity
 - j. Computer capability
 - k. Good idea -- separate bank account for his/her collections if associate is independent contractor.
- 3. Disposition of current accounts receivable (A/R before associate begins).

Miscellaneous Considerations for Senior Dentist:

- 1. Why do you want an associate?
- 2. Do you want an associate full time or part time?
- 3. Facility size OK? Is growth possible?

- 4. How large does senior dentist/owner want practice to become? Does junior dentist/associate agree?
- 5. Total charges last 2-3 years; total collections; collection percentage rate (97% + after adjustments for Medicaid, other managed care, etc.)
- 6. Current overhead rate (less owner's compensation)?
- 7. Projected financial outcome for owner -- return on investment?
- 8. Anticipated up front expenses: draw for associate? moving expenses for associate? insurance and other benefits? When will benefits begin?

Senior dentist should ask potential associate to discuss:

- 1. Your one-, three- and five-year goals. Financial needs? If your compensation is to be calculated on a percent of production, do you need a draw before your production is at a level to provide fair compensation? Method of repayment of draw must be agreed upon.
- 2. Who will be your advisors?
 - a. Accountant
 - b. Attorney
 - c. Practice management consultant
- 3. How much authority do you want?
- 4. How long would you like to work before a buy-in might begin?
- 5. What strengths will you bring to the practice?
- 6. Time frame for acceptance of associateship offer?

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